



PRIVACY POLICY

Black River Markets

Unit 21-9 Binjai 8 Premium SOHO, 50450 Kuala Lumpur Malaysia

<https://www.blackrivermarkets.com>

support@blackrivermarkets.com

Privacy Policy

Black River Markets (Black River Markets Sdn Bhd) is committed to protecting your privacy and safeguarding your personal information. Our regulatory requirements stipulate that we collect certain information from our clients and account holders. The following Privacy Policy governs how we handle and secure your personal data. We encourage everyone to read through our policy to better understand our commitment to your security. If you have any questions or concerns, please feel free to contact our friendly customer support or compliance department staff at support@blackrivermarkets.com or compliance@blackrivermarkets.com

Information Collected by Black River Markets:

The categories of non-public personal information which Black River Markets shall collect include;

1. Information provided by the customer when opening an account, or to process a transaction, such as name, address, assets, bank information, prior trading experience, etc.; and
2. Information used to verify the identity of the customer, including copies of government issued identification materials such as passports, drivers licenses, and credit reports; and
3. Information resulting from transactions between the customer and Black River Markets or an affiliate of Black River Markets, such as withdrawal and deposit forms; and
4. Information derived from customer's navigation and usage of Black River Markets website and online platforms, including account trading statements.

Usage of Personal Information:

Black River Markets will use the information collected from you to verify your identity and contact information. Black River Markets may also use this information to establish and setup your trading or demo account, issue an account number and a secure password, maintain your account, and contact you with account information.

Should you close your account, Black River Markets will retain your information, but only use it to comply with regulatory requirements and to periodically contact you to offer you the opportunity to reactivate your account or participate in other valuable offers.

Disclosed Information:

Black River Markets may share information with affiliates if the information is required to provide the product or service you have requested or to provide you the opportunity to participate in the products or services our affiliates offer.

Except for the limited circumstances described below or as otherwise permitted by law, Black River Markets does not share or sell non-public personal information about our current or former customers with any third parties.

1. Black River Markets may share non-public personal information with Introducing Brokers for translation services. When Introducing Brokers provide translation services, we endeavour to protect such personal information by requiring those Introducing Brokers to enter into a Non-Disclosure Agreement with Black River Markets to safeguard the confidentiality of personal information.

2. When a client is referred by an Introducing Broker, Black River Markets generally shares non-public personal information concerning the account opening and maintenance process with the introducing broker who made the referral.

3. Black River Markets may engage another business or person to help us identify client and demo user needs and notify clients and demo users of product and service offerings. Use of the information shared is limited to the performance of the task we request and is not used for any other purpose. These third parties are required to enter into a Non-Disclosure Agreement with Black River Markets to safeguard the confidentiality of personal information before they provide such services. Examples of the types of information Black River Markets may share are identifying information, such as, name, mailing address, e-mail address and telephone number and information on account activity.

4. Black River Markets may provide information to non-affiliated third parties, as permitted by law, in providing financial services to you. This includes a consumer reporting agency that prepares your credit report.

5. Black River Markets may provide information, as permitted by law, to government or regulatory agencies and to comply with a legal summons, court order, subpoena or a similar legal process, audit or investigation.

6. Black River Markets may also disclose your non-public personal information if you authorize such disclosure. If you do not wish to have Black River Markets share non-public personal information with non-affiliated third parties pursuant to any of the provisions listed above, please opt out of those provisions by sending an e-mail to: compliance@blackrivermarkets.com. Opting out will apply for all financial products or services you obtain through Black River Markets.

Please note that you cannot opt out of any provisions if sharing of the information is required by law. Furthermore, opt-out election must be made for each separate account you hold at Black River Markets or with any Black River Markets affiliates.

Confidentiality and Security Procedures:

Only those staff members for whom the information is necessary to complete a given transaction shall possess the authority to access the information. Black River Markets, its personnel, and its affiliates shall strictly adhere to security practices and procedures to ensure the confidentiality of its customers' information.

Black River Markets maintains numerous safeguards that comply with government regulations to guard your non-public personal information including the use of encryption technology, firewalls and authentication systems (usernames and passwords). Black River Markets will continue to protect the privacy of former customers' non-public personal information in the same manner as when they were customers. Unlike current customers, however, former customers will not receive annual privacy notices. Black River Markets will provide a notice of change for any alterations to our privacy policy when necessary, as long as the customer maintains an account with Black River Markets. Black River Markets reserves the right to make changes to this policy.

Cookies:

Black River Markets may set cookies and other data capture mechanisms on your computer that allow us to store data about your visit. Cookies help us learn which areas of our site are useful and which areas need improvement. You may configure your browser to prevent cookies from being set on your computer. If you do so, you may still access the website but certain features may be disabled and/or not function properly.

Personal Data Access:

Access to the Personal Data we may hold about you. You have the right to request a copy of the data we hold about you and to have any inaccurate data about you corrected. For more information, please send an email to: compliance@blackrivermarkets.com

Opt Out

You are not required to supply any of the personal information that we may request. However, failure to do so may result in Black River Markets not being able to open or maintain your account.

Kind Regards,

The Black River Markets team.

Black River Markets Sdn Bhd
Unit 21-9 Binjai 8 Premium SOHO, 50450 Kuala Lumpur Malaysia

Web: <https://blackrivermarkets.com>
Email: support@blackrivermarkets.com